

Ethics – A Disclaimer

I am not a legal expert

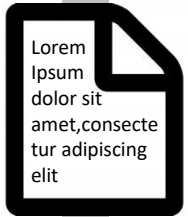
Legislation changes with time and jurisdictions

All researchers must adhere to the ethical standards set out by their **Ethical Review Boards**

What Does Social Media Cover?

Social Media; My necessarily vague definition: **Internet services** to which users contribute **information**

Information



Open Text
The written word



Multimedia
Images, audio, movies



Other User Interactions
Mouse movements
Scrolling
Icon clicks

Primary Internet Services



Social Networking Services
Twitter, Facebook etc.



Modern Multimedia Services
YouTube, Twitch etc.



"Legacy" Services
Forums, blogs etc.



Other Legacy Services
Usenet, IRC etc.



Aggregation Services



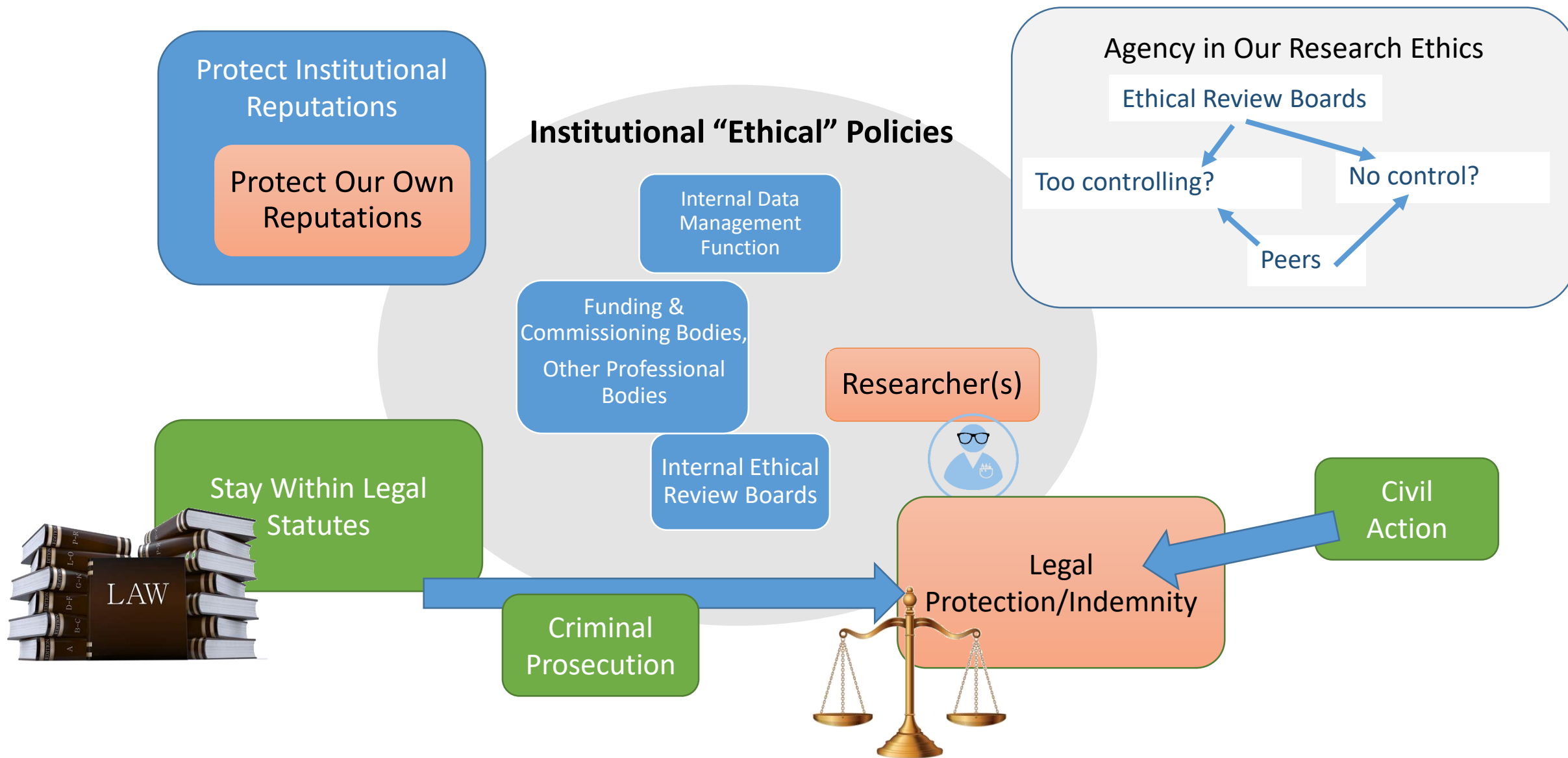
Google Trends



Many Others



Amoral Reasons We Should Care



Relevant Legislation – Copyright and Data Privacy



Copyright



Data Privacy

Issue

- Copyright stops others using literary and non-literary work **without permission**. In the UK it **explicitly includes web-content** and even **databases**.
- **Scraping data creates a copy** of that data.
- Publication of raw data in research outputs.
- Site Ts & Cs may explicitly state no use or copying of content.

- Protects individuals in law from the unauthorised retention and publishing of their **personal data**.
- Pseudo-anonymous data is likely to still be protected
- Processing of Special personally identifiable information is explicitly prohibited without explicit consent.

Position

- **Non-commercial research is protected under “fair-use” or “fair-dealing”**.
- Berne convention grants **copyright exemptions where “the interests of right holders are not prejudiced”**.
- UK Law provides **specific exemptions for data mining** in scientific research.

- All information should be anonymised, removing any data privacy concerns and risk of harm.
- **Social media and search engines can make it trivial to identify an individual**.
- Even if the data is public, raw data should be handled with the expectation it contains personally identifiable information.

But

- Data **must be lawfully accessed**

- Truly anonymous data is not protected
- Must “relate” to the individual, not merely identify them
- There are derogations under EU law for handling PII for research purposes.

Relevant Legislation - Human Subjects Research



Do No Harm

Human Subjects Research is controlled under legal statute in the UK

Human Subjects Research Definition (WHO)

“any ... systematic collection or analysis of data ... to generate knowledge, in which humans are:

- i) exposed to manipulation, intervention, observation, or **other interaction with investigators directly** or through alteration of their environment, or*
- ii) **become individually identifiable** through investigator’s collection, preparation, or use of biological material or medical or other records”*

Ethical Tenets in Human Subjects Research - The Declaration of Helsinki

- i) Do the most good
- ii) Do no harm
- iii) Respect for person, who exercise choice in participation through their **informed consent**
- iv) And Justice, with a fair distribution of risk and benefit across participants

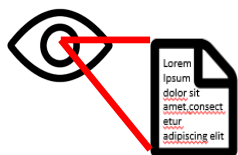
Hence, if our research involves human subjects, we need informed consent from all participants

BUT

Obtaining informed consent is on primary internet services

and informed consent includes the **right to withdraw** ones information and be **debriefed**

Social Media Research Types and Human Subjects Research



Observational



Interactive



Survey Like

Researcher Intervention



Description

Data mining and analysis of public service user content with no service-enabled barriers to access.

De-facto public, anonymity variable

The researcher is required to interact through the primary service to obtain data

De-facto public, anonymity variable

“Traditional” surveys, with methodological elements supported by social media services.

Private data, anonymity controlled

Example(s)

- * Data mining of public forum posts.
- * Analyses of website hits.

- * Users responding to researcher published tweets.
- * Researcher accessing posts to a private Facebook group

- * Users recruited via social media to complete an online survey.

Informed Consent

X Impractical

? Depends



Is Human Subjects Research?

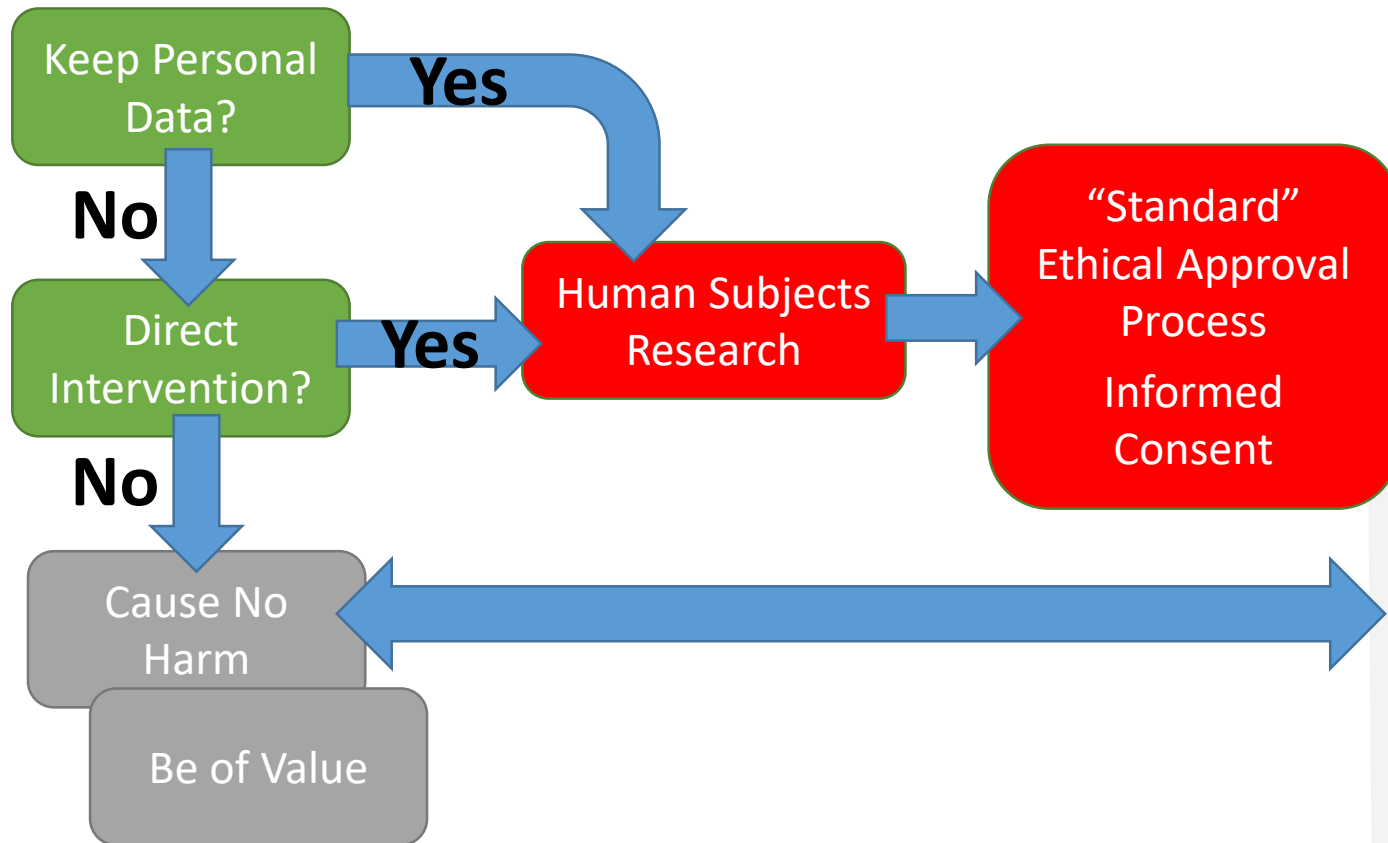
No, provided **anonymity is not compromised**.

Requires careful consideration of the “interaction”.

Yes, follows standard ethical processes for human subjects research.

Legalities Aside - Research Ethics

In Summary:



Stakeholder Groups



Social networking service businesses



Other Researchers



“Participants” and humans for which the ecological resources have a socioeconomic value

Do No Harm to Other Stakeholders



Service Businesses

Considerations

- Reputational damage arising from the disparity between users' illusory perception of operating in a private space.
- Site terms and conditions of use, not legal documents but following these reduces potential for reputational damage.
- Scraping activity may have negative impacts on services.

Scraping Etiquette

- Do not make excessive data requests.
- Execute scraping during times when site traffic is at a minimum.
- Use the services API, or a wrapper for the services API if available.
- Consider using Google's website cache, or archival services such as archive.org.
- Respect the service's robots.txt and robots meta tags in the root of a
- **Do not circumvent technical measures (lawful access!)** which limit or prevent content scraping or circumvent access restrictions (e.g. download content from private groups).
- Do not attempt to mask your IP address by using proxy services. Ensure request headers include contact details.



Other Researchers

Considerations

- Inappropriate use of social media data, or ignoring T&Cs may lead to loss of access.
- Negative reactions by online communities may cause mistrust of researchers and stymie other avenues of research, e.g. engagement with citizen science projects.
- Communities may fail to differentiate between the researcher and other organisations. This may lead to mistrust of other organisations which were not directly involved in the research.



Social Media Users, Communities with Real-World Investment

Considerations

- Any harm arising from de-anonymised social media users.
- The effect of research outputs on management policy. Research can lack transparency.
- Lack of engagement with stakeholders may increase risk of non-compliance with regulations or other management actions.
- Information on ecological resources could change human behaviour (e.g. fishing practices) and affect species and their environment.

Sea Angler Mapping for the MMO



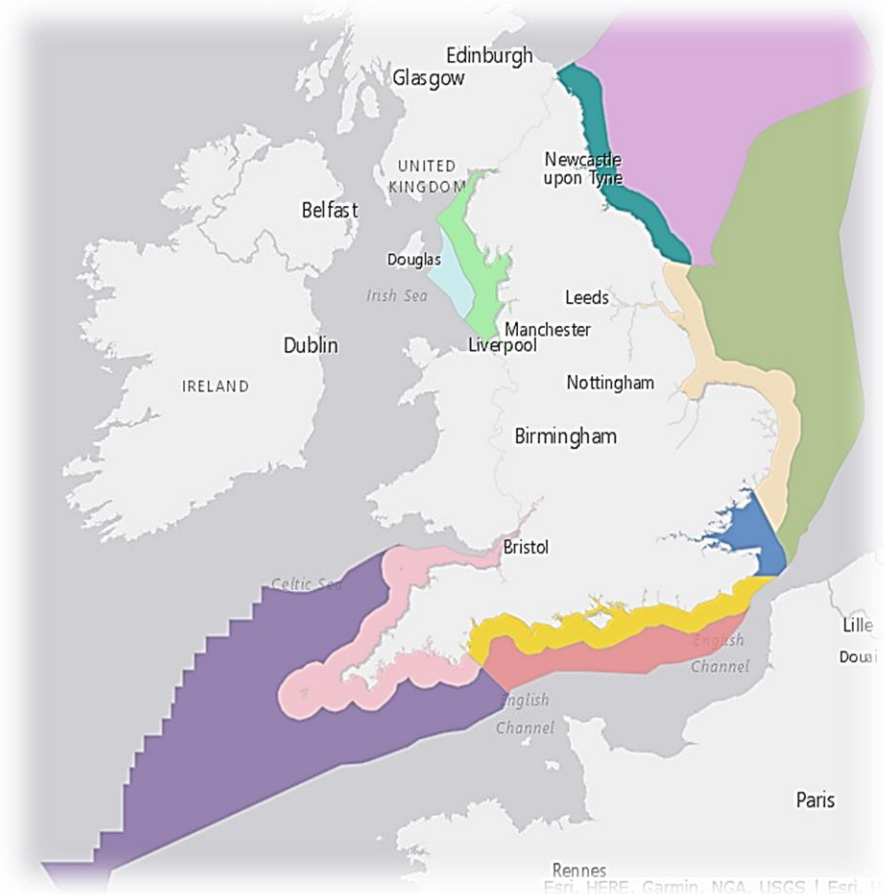
Aim

- To provide high resolution maps on the spatial and temporal distribution of sea angling “effort”.
 - By season
 - By species (cod, bass etc)
 - By platform (shore, charter boat etc.)

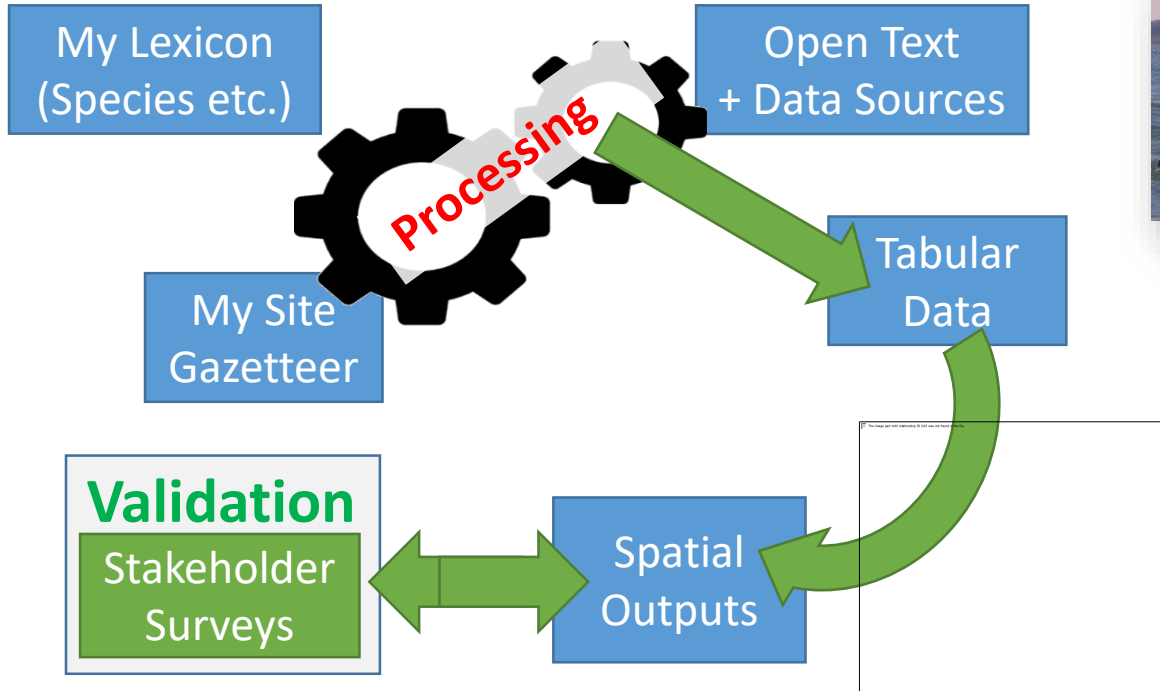
What did I do?

- Mined open text data from angler-centric social media sites (>90% forums)
- Produced a **qualitative** indicator of “effort” by **Species** \times **Season** \times **Platform** for shore angling
- Validation by Survey

England's Marine Planning Areas



MMO – Inputs and Outputs



Platform



plat	catch	date	season
shore	catch	2012-10-09 06:51:00.000	Autumn (Sep Oct Nov)
shore	catch	2012-10-09 06:51:00.000	Autumn (Sep Oct Nov)
shore	catch	2013-02-17 05:17:00.000	Winter (Dec Jan Feb)
shore	catch	2013-02-17 05:17:00.000	Winter (Dec Jan Feb)
shore	catch	2013-02-17 05:17:00.000	Winter (Dec Jan Feb)
shore	catch	2013-02-17 05:17:00.000	Winter (Dec Jan Feb)

With the lexicon and gazetteer open text is turned into

Moving around to Hoylake the hot-spot is without doubt the
Hoyle Bank which is a sand bank that on low tides never gets
 wet, even at high water. Taking advantage of this, some really
 good fishing can be had from the sand bank in the summer
 months, especially August, which is usually the best bass
 month.
 Although it might be a bit off-putting to be totally cut off

..... tabulated data

where	x	y	species
Hoyle Bank	-3.19121	53.39012	bass
Hoyle Bank	-3.19121	53.39012	bass
kings wharf	-3.01653123	53.40584019	cod
Tunnel vents	-3.01668	53.411319	cod
kings wharf	-3.01653123	53.40584019	dogfish (lesser)
Tunnel vents	-3.01668	53.411319	dogfish (lesser)



Species

All Activity

Value rank (3-bin quantile)

none detected

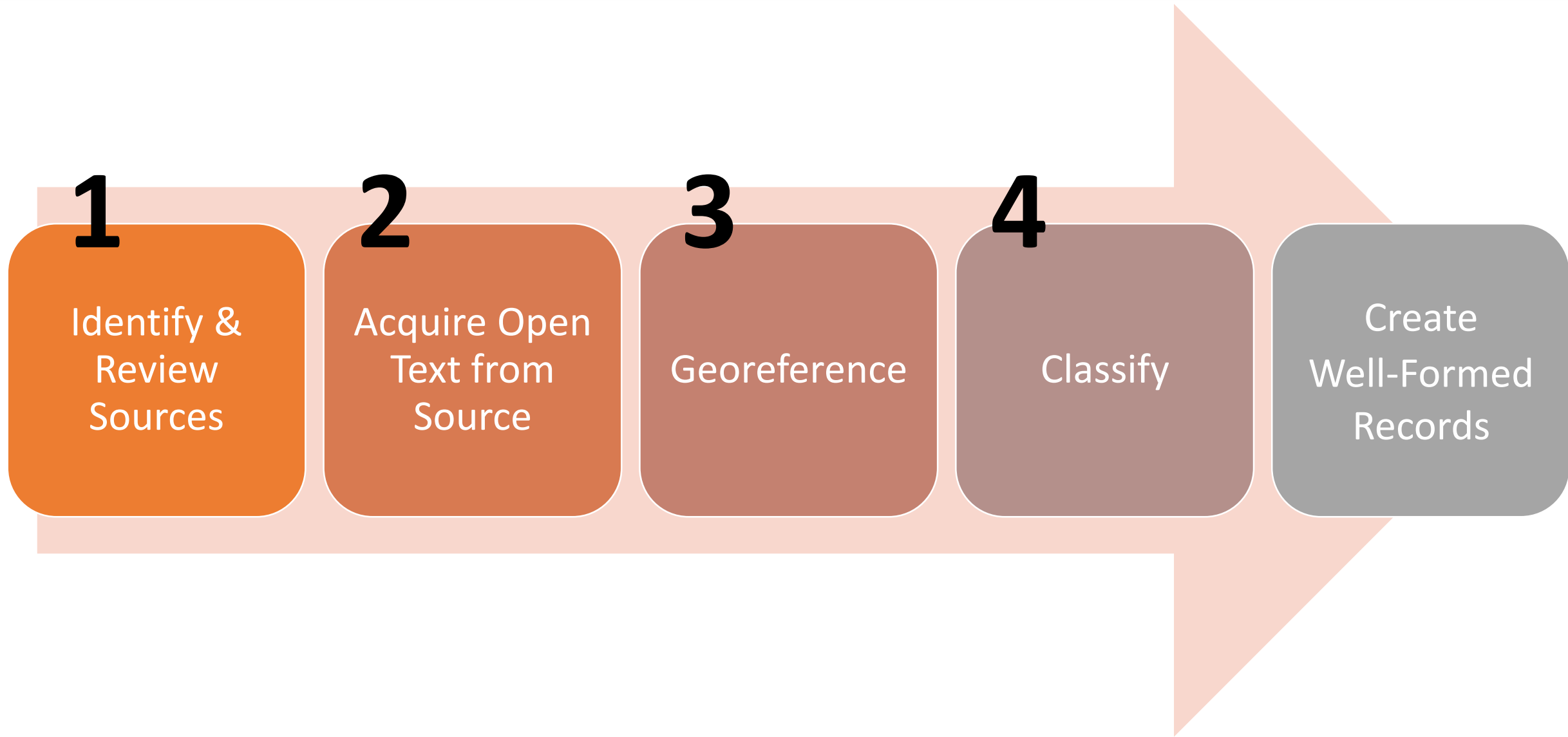
1 - low

2 - medium

3 - high



MMO Text and Data Mining – Process Overview



Sources

1

Identify &
Review
Sources

- Reviewed potential sources
 - Sea Angling Magazines
 - Forums
 - Blogs and Static Websites
 - Surveys and Technical Reports
 - Angler Volunteers

- **531 Data Sources Reviewed**
- **477 (90%) were from fisher knowledge**

Belated couple of sessions at U

by gmonkman » Thu Oct 21, 2010 10:38

Been really lax this year on photography weekend in september.



Acquire Raw Data



<https://scrapy.org/>

An open source and collaborative framework for extracting the data you need from websites. In a fast, simple, yet extensible way.

http://my.site/1.html
http://my.site/3.html
http://my.site/2.html

Lots of URLs

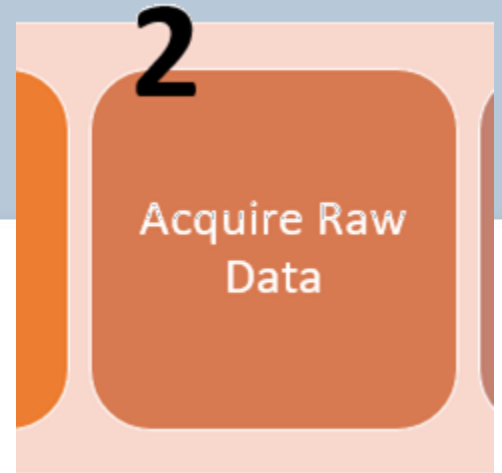
Crawling

```
<div class="wrap" id="forum report">  
  Fished Solent Point yesterday with two  
  rods over low water. Caught a nice  
  Thornback Ray  
</div>
```

Extract in Scrapy with XPATH queries

Fished **Solent Point** yesterday with two rods over low water. Caught a nice **Thornback Ray**

To Database



Data Scraped for This Project

Unique open text "samples"	~ 400,000
Word count	~ 35,000,000

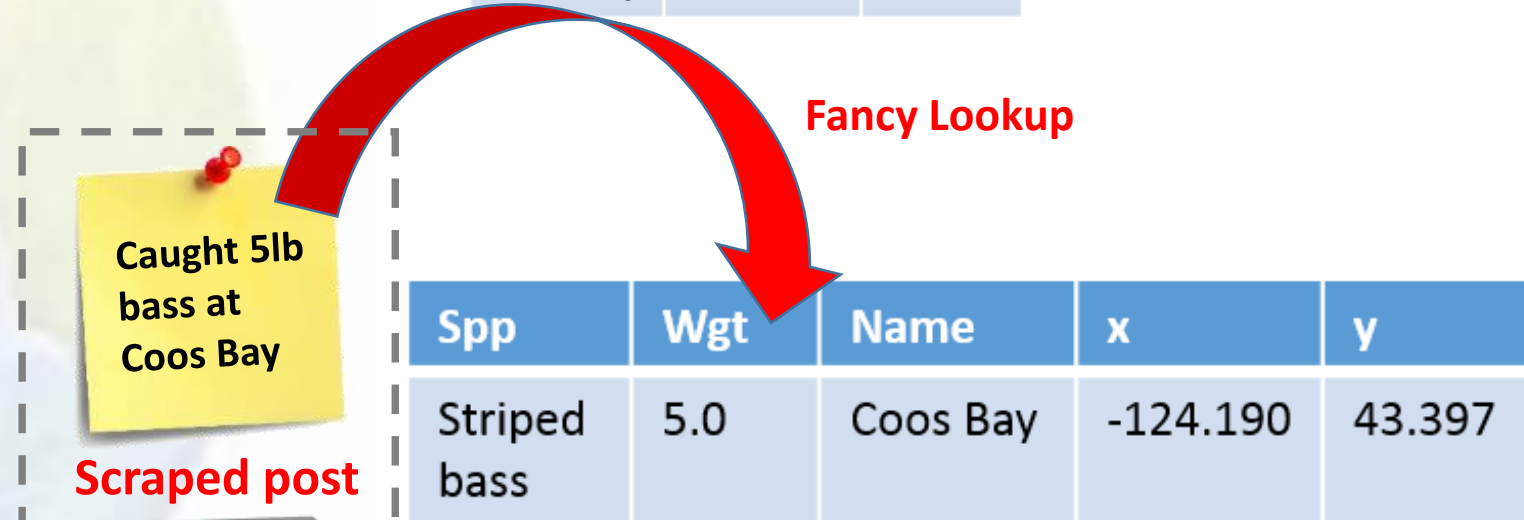
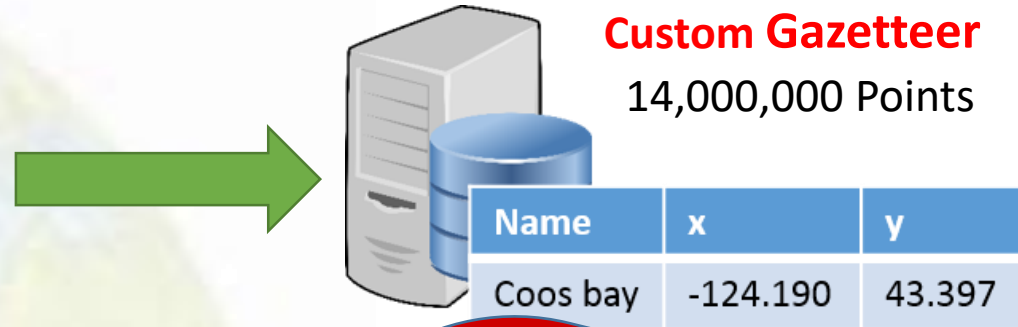
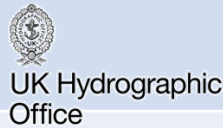
Georeferencing

3

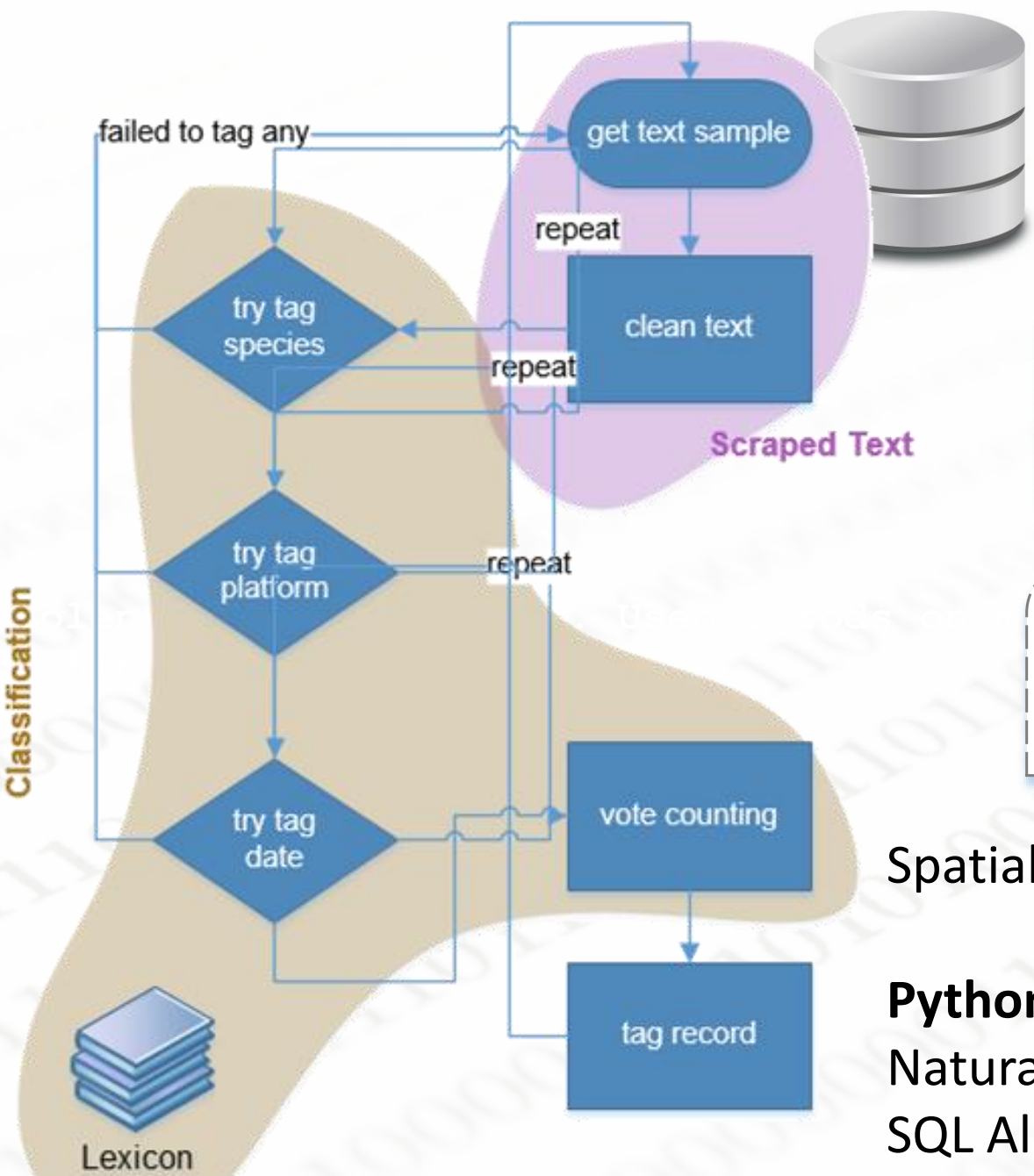
Georeference

- Compiled Custom Gazetteer in a High Performance Database

Source	Format
Volunteer markup in Google Earth; Fisher Knowledge on Google/Bing Maps	KML WGS84
geograph.org.uk; geonames.org; Ordnance Survey: Open Names, OS Locator;	Excel, CSV OSGB36, WGS84
Others	
GPS devices	GPX WGS84
UKHO: Seacover_Polygons, shoreline_constrcuts, marine use, named sea features;	Shapefiles ETRS89, WGS84
MEDIN: sea features gazetteer	



“Coos Bay” found in Text, text now linked to a location.



Species nouns
e.g. *bass, cod*

12
Gear nouns
e.g. *rod, net*

4
Classify

Platform related words
e.g. *boat, Titanic, paddled, onboard*

Nouns Proper nouns Verbs Adjectives

Time
e.g. *midnight, 12:45*

Nouns Time

Duration related words
e.g. *ebb, arrived, before*

Nouns Verbs Prepositions

Quantities
e.g. *few, one, 2, 3.2*

Quantifiers & determiners Numerics

Spatial Queries in MS SQL Server

Python Packages
 Natural Language Toolkit
 SQL Alchemy
 RegEx (text searches)

Classification



Last Slide – My Relevant Papers

Monkman et al. (2017). **The Ethics of Using Social Media in Fisheries Research.** *Reviews in Fisheries Science & Aquaculture.*

<https://www.tandfonline.com/doi/full/10.1080/23308249.2017.1389854>



Monkman et al. (2018). **Heterogeneous public and local knowledge provides a qualitative indicator of coastal use by marine recreational fishers.** *Journal of Environmental Management.* <https://doi.org/10.1016/j.jenvman.2018.08.062>

Monkman et al. (2018). **Text and Data Mining of Social Media to Map Wildlife Recreation Activity.** *Biological Conservation.* <https://doi.org/10.1080/23308249.2017.1389854>



Monkman et al. (2020). **Mapping Sea Angling (MMO1163).** Technical Report for the Marine Management Organisation. <https://www.gov.uk/government/publications/mapping-sea-angling-mmo1163>

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